

## ***60% reduction in accidents within a year***



### **The Client**

*Alpha Laval has a global workforce of 16,000 and deals in the production of specialized products and solutions for heavy industry. They are based in Lund, Sweden and have factories in 35 countries around the world, including China, Denmark, Holland, Italy, India, Japan South Africa and the United States.*

### **The Challenge**

With the accident rate in many counties unacceptable a programme of cultural improvement was undertaken. This kicked off in India then spread around the world – focusing first on the worst performing countries.

### **Methodology**

We delivered primarily through a “train the trainer” approach so that (bi-lingual) local champions could teach other employees. All materials were translated for delivery in the local language in question. (In some cases, train the trainer courses were delivered through interpreters).

### **Outcomes**

Alfa Laval reported that it saw a marked improvement in:

- **Workforce awareness of hazards**
- **The number of challenges RE unsafe acts**
- **An improvement in the number and quality of near-miss reporting**

## **The headline figure was a 60% reduction in LTIs**

**Contact. Sanjay Marne, Manager HSE and ISO Operations**